November 29, 2002 presented in the parent application, applicants submit the following amendments and remarks.

IN THE CLAIMS:

Please cancel claims 2, 3, 5, 50, 51 and 53 without prejudice.

Please rewrite claims 1, 40, 49, 88, 97 and 98 to read as follows:

1.   (Twice Amended) A method, executed by a server, for providing answers on one or more topics from a set of experts on each topic to questions posed by users in communication with client interfaces, the server being in communication with the client interfaces and the set of experts, and the method comprising;

receiving at the server a question received from one of the users via one of the client interfaces;

receiving at the server a selection by the user of one expert to whom to direct the question;

identifying the question with a discrete group of open questions for the expert to answer, at least one of the open questions in the group being specifically designated to be routed to the expert by one of (a) one of the users and (b) one of the experts;

routing the question to the expert via a personal expert interface, wherein the personal expert interface is unique to the expert and said routing the question comprises

displaying on the personal expert interface the question with each of the open questions similarly designated;

receiving a command from the expert in response to the question; and

executing a command from the expert automatically.

40.   (Thrice Amended) A method for providing answers on one or more topics from a set of experts on each topic to questions posed by users via client interfaces in communication with a server and with the set of experts, the method comprising:

receiving at one of the client interfaces a question on the selected topic;

transmitting the question from the client interface to the server;

routing the question to a plurality of experts, at least one of them selected by the user, via posting the question at substantially the same time to a plurality of personal expert interfaces, wherein each of said personal expert interfaces is accessible to only one expert of said set of experts and includes the question as one of a set of open questions separately grouped and identified as open questions for the one expert to answer and at least one of the open questions being routed to the one expert based on requests from one of (a) one of the users and (b) one of the experts;

receiving a command at the server from the one expert in response to the question; and

executing the command from the one expert automatically.

49. (Twice Amended) A system for providing answers on one or more topics from a set of experts on each topic to questions posed by users in communication with client interfaces, the server being in communication with the client interfaces and the set of experts and comprising:

a question receiving component configured to receive at the server a question received from a user via one of the client interfaces;

a routing component configured to route the question to one of the experts selected by the user, wherein said routing component is further configured to display the question with other questions for the expert on a personal expert interface, wherein the personal expert interface is unique to the expert and includes the question as one of a set of open questions being separately grouped and identified as open questions for the expert to answer and at least one of the open questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts;

a command receiving component configured to receive a command from the selected expert in response to the question; and

an executing component configured to execute the command from the selected expert automatically.

88. (Thrice Amended) A system for providing answers on one or more topics from a set of experts on each topic to questions posed by users via client interfaces in communication with the server, the server comprising;

a question receiving component configured to receive at one of the client interfaces a question on the selected topic;

a transmitting component configured to transmit the question from the client interface to the server;

a routing component configured to route the question to said set of experts, at least one of them having been selected through the client interface, by posting the question in plurality of locations, wherein each of said locations is accessible to only one expert of said set of experts and wherein each of said locations includes the question as one of a set of open questions being separately grouped and identified as open questions for the expert to answer and at least one of the open questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts;

a command receiving component configured to receive a command at the server from the expert in response to the question; and

an executing component configured to execute the command from the expert automatically.

97.   (Twice amended) A method, executed by a server, for providing answers from a plurality of experts to questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter and as presenting experts on the subject matter, whereby each of the users selects between a plurality of fora, the method comprising:

receiving at the server one of the questions received from one of the users via one of the client interfaces;

routing the question to at least one expert associated with the forum and selected by the user, wherein said routing component is further configured to display the question on a personal expert interface, wherein the personal expert interface is unique to the expert and includes the question as one of a set of open questions routed to the expert based on a request from one of (a) one of the users and (b) one of the experts;

receiving a command from the expert in response to the question, wherein said command comprises a command to post an answer to the question selectively in at least one of the plurality of fora; and

executing the command from the expert automatically.

98.   (Twice Amended) A system, executed by a server, for providing a plurality of answers from a plurality of experts to a plurality of questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter

and as presenting experts on the subject matter, whereby each of the users selects between a plurality of fora, the system comprising:

one of the plurality of questions receiving component configured to receive at the server a question received from a user via one of the client interfaces;

a routing component configured to route the question to one of the experts selected by the user providing the question and to display the question on a personal expert interface, wherein the personal expert interface is unique to the expert and includes the question as one of a set of open questions being separately grouped and identified as open questions for the expert to answer and at least one of the open questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts;

a forum component configured to receive answers posted by said set of experts, wherein said forum component comprises the plurality of fora;

a command receiving component configured to receive a command from the expert in response to the question and to post an answer to the question in at least one of the plurality of fora; and

an executing component configured to execute the command from the expert automatically.

Please add the following new claims 103 to 208:

103.　(New) The method of claim 97 wherein the command further comprises posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

104.　(New) The method of claim 103 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

105.　(New) The method of claim 103 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

106.　(New) The method of claim 97 wherein at least two of the open questions are further routed to the expert from at least two different fora.

107.　(New) The method of claim 106 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to

route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

108.   (New) The method of claim 107 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

109.   (New) The method of claim 108 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

110.   (New) The method of claim 107 wherein at least two of the open questions are further routed to the expert from at least two different fora.

111.   (New) The system of claim 98 wherein the command receiving component is further configured to post the answer to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

112.   (New) The method of claim 111 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

113.   (New) The method of claim 112 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

114.   (New) The method of claim 98 wherein at least two of the open questions are further routed to the expert from at least two different fora.

115.   (New) The method of claim 114 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

116.   (New) The method of claim 115 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

117.   (New) The method of claim 116 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

118.   (New) The method of claim 115 wherein at least two of the open questions are further routed to the expert from at least two different fora.

119.   (New) A method, executed by a server, for providing answers from a plurality of experts to questions posed by a plurality of users, the users communicating with the server via a plurality of client interfaces, each of the client interfaces being identified to the users as a forum on a predetermined subject matter and as presenting experts on the subject matter, whereby each of the users selects between a plurality of fora, the method comprising:

receiving at the server one of the questions received from one of the users via one of the client interfaces;

routing the question to one of the experts based on a routing request from one of the users;

presenting the question to the expert via a personal expert interface, wherein the personal expert interface includes the question as one of a set of open questions being grouped and identified as open questions for the expert to answer and at least one of the

open questions being routed to the expert based on requests from one of (a) one of the users and (b) one of the experts;

receiving a command via the personal expert interface from the expert in response to the question, wherein the command comprises responding to the question; and

executing a command from the expert automatically.

120. (New) The method of claim 119 wherein the command further comprises posting an answer to the question selectively in at least one of a plurality of fora.

121. (New) The method of claim 120 wherein the command further comprises posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

122. (New) The method of claim 121 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

123. (New) The method of claim 122 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

124. (New) The method of claim 119 wherein at least two of the open questions are further routed to the expert from at least two different fora.

125 (New) The method of claim 124 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

126. (New) The method of claim 125 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

127. (New) The method of claim 124 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

128. (New) The method of claim 127 wherein at least two of the open questions are further routed to the expert from at least two different fora.

129. (New) The method of claim 119 wherein the command further comprises posting an answer to the question to the server and referring the question to another one of the experts.

130. (New) The method of claim 129 wherein the command further comprises posting a supplemental answer to the question to the server.

131. (New) The method of claim 129 wherein the command further comprises providing permission to post the answer to the public upon posting to the public of an additional answer from the expert to whom the answer was referred.

132. (New) A personal expert interface in communication with a server for providing a plurality of users with communication with an expert in order to obtain answers to a plurality of questions, the personal expert interface comprising:

the personal expert interface being a web page unique to the expert and including the questions;

at least two of the questions being identified with a discrete group of open questions for the expert to answer and as directed to the expert; and

each of the questions being routed to the personal expert interface based on a routing request from one of the users and at least two of the questions being routed based on requests from two different users.

133. (New) The personal expert interface of claim 132 further comprising an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to at least one of a plurality of web pages accessible to the users.

134. (New) The personal expert interface of claim 133 wherein the question derives from a source web page as one of the web pages and the option further comprises posting the answer to the question to one of (a) the source web page, (b) one of the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

135. (New) The method of claim 134 wherein when the answer is posted to a plurality of web pages, the posting occurs in at least two web pages at substantially the same time.

136. (New) The method of claim 135 wherein when the answer is posted to a plurality of web pages, the posting occurs in each of the web pages at substantially the same time.

137. (New) A personal expert interface in communication with a server for providing a plurality of users with communication with an expert in order to obtain answers to a plurality of questions, the personal expert interface comprising:

the personal expert interface being unique to the expert;

each of the questions being routed to the personal expert interface based on a routing request from one of the users;

an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to a web page accessible to the users; and

the questions being presented to the expert as open questions for the expert to answer and as directed to the expert.

138. (New) The personal expert interface of claim 137 wherein the question derives from a source web page as one of the web pages and the option further comprises posting the answer to the question to one of (a) the source web page, (b) one of the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

139. (New) The method of claim 138 wherein when the answer is posted to a plurality of web pages, the posting occurs in at least two web pages at substantially the same time.

140. (New) The method of claim 139 wherein when the answer is posted to a plurality of web pages, the posting occurs in each of the web pages at substantially the same time.

141. (New) A personal expert interface in communication with a server for providing a plurality of users with communication with one of a plurality of experts in order to obtain answers to a plurality of questions, the personal expert interface comprising:

the personal expert interface being unique to the expert;

each of the questions being routed to the personal expert interface based on one of a routing request from one of the users and a routing request from another one of the experts and at least two of the questions being routed based on requests from two different users or experts; and

the questions being presented to the expert as open questions and as directed to the expert.

142. (New) The personal expert interface of claim 141 further comprising an option presented to the expert of publishing an answer to at least one of the questions to the public by posting the answer to at least one of a plurality of web pages accessible to the users.

143. (New) The personal expert interface of claim 142 wherein the question derives from a source web page as one of the web pages and the option further comprises posting the answer to the question to one of (a) the source web page, (b) one of the plurality of

web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

144.   (New) The personal expert interface of claim 143 wherein when the answer is posted to a plurality of web pages, the posting occurs in at least two web pages at substantially the same time.

145.   (New) The personal expert interface of claim 144 wherein when the answer is posted to a plurality of web pages, the posting occurs in each of the web pages at substantially the same time.

146.   (New) The personal expert interface of claim 141 wherein at least one of the questions is further presented to the expert for an initial answer.

147.   (New) The personal expert interface of claim 141 wherein at least one of the questions is further presented to the expert for a supplemental answer.

148.   (New) The personal expert interface of claim 141 wherein at least one of the questions is further presented to the expert for an answer based on a referral from one of the other experts.

149. (New) A method, executed by a server, of referring a question posed by at least one of a plurality of users to at least one of a plurality of experts, the method comprising:

a first expert receiving the question via a personal expert interface, the personal expert interface being unique to the expert and including questions identified as open questions based on one of a routing request from one of the users and a routing request from another one of the experts; and

the first expert responding to the question by selectively routing the question to a second expert chosen by the first expert.

150. (New) The method of claim 149 wherein the first expert further responding to the question by providing a first answer to the second expert and a request for peer review by the second expert.

151. (New) The method of claim 150 wherein the second expert responding to the question by posting a second answer to one of the server and the public by the second expert and the first answer by the first expert.

152. (New) The method of claim 150 wherein the second expert responding to the question by posting a second answer to one of the server and the public by the second expert without any answer by the first expert.

153.	(New) The method of claim 150 wherein the first expert further responding to the question by providing a first answer, a request for peer review to the second expert and a request that the first answer be published if the second expert publishes an answer to the question.

154.	(New) The method of claim 151 wherein the question derives from a source web page as one of a plurality of web pages accessible to the at least one user and the response to the question by the second expert further comprising posting the second answer to one of (a) the source web page, (b) one of the plurality of web pages other than the source web page, (c) a plurality of web pages including the source web page, (d) a plurality of web pages excluding the source web page and (e) all of the web pages.

155.	(New) The method of claim 149 wherein the responding step further comprises adding a message to the question for routing to the expert to whom the question is referred.

156.	(New) A method, executed by a server, of debating answers to questions posted by at least one user to at least one of a plurality of experts via at least one client interface, the client interface being identified to the users as a forum on a predetermined subject matter, the forum presenting at least two experts on the corresponding subject matter and at least one of the questions being routed to the one of the experts based on a routing request from one of the users, the method comprising:

the expert receiving the question via a personal expert interface, the personal expert interface being unique to the expert and including questions identified as open questions based on one of a routing request from one of the users and a routing request from another one of the experts; and

the expert responding to the question by providing a first response and a second response, the first response being posting an answer to one of the forum from which the question derived and another of the fora and the second response being routing the question to another one of the experts as a referral.

157. (New) The method of claim 156 wherein the first response further comprises posting an answer to the forum from which the question derived.

158. (New) The method of claim 157 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the first response further comprising posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

159. (New) The method of claim 158 wherein when the question is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

160.   (New) The method of claim 159 wherein when the question is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

161.   (New) The method of claim 156 wherein the second response is a request to another one of the experts for peer review.

162.   (New) The method of claim 161 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

163.   (New) The method of claim 162 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

164.   (New) The method of claim 156 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

165.   (New) The method of claim 156 wherein at least two of the open questions are further routed to the expert from at least two different fora.

166. (New) The method of claim 165 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

167. (New) The method of claim 166 wherein at least two of the open questions are further routed to the expert from at least two different fora.

168. (New) The method of claim 156 wherein the first response and the second response occur at substantially the same time.

169. (New) The method of claim 156 wherein the second response further comprises adding a message to the question for routing to the expert to whom the question is referred.

170. (New) The method of claim 169 wherein the message accompanies the answer submitted in the first response and the message further includes instructions to the expert to whom the question is referred to publish the answer of the referring expert upon review by the expert to whom the question is referred.

171.   (New) The method of claim 170 further comprising the expert to whom the question is referred posting the answer from the referring expert to the public.

172.   (New) The method of claim 171 further comprising posting the answer to the public at substantially the same time as the review is completed.

173.   (New) The method of claim 156 wherein the expert responding to the question further comprises providing a third response, the third response being adding an attachment to the answer.

174.   (New) The method of claim 156 further comprising an expert to whom the question was referred responding to the question by providing the first response and the second response.

175.   (New) The method of claim 174 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

176.   ((New) A method, executed by a server, of debating answers to questions posted by at least one user to at least one of a plurality of experts via at least one client interface, the client interface being identified to the users as a forum on a predetermined subject matter, the forum presenting at least two experts on the corresponding subject matter and at least one of the questions being routed to the one of the experts based on a routing request from one of the users, the method comprising:

the expert receiving the question via a personal expert interface, the personal expert interface being unique to the expert and including questions identified as open questions based on one of a routing request from one of the users and a routing request from another one of the experts; and

the expert responding to the question by providing a first response and a second response, the first response being routing an answer to the question and the second response being one of (a) routing the question to another one of the experts as a referral, (b) posting a supplemental answer to the question and (c) posting the answer.

177. (New) The method of claim 176 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the first response further comprising posting the answer to the question to one of (a) the source forum from which the question derived, (b) one of the plurality of fora other than the source forum, (c) a plurality of fora including the source forum, (d) a plurality of fora excluding the source forum and (e) all of the fora.

178. (New) The method of claim 177 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

179. (New) The method of claim 177 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

180.   (New) The method of claim 176 further comprising the question being assigned by subject matter to a plurality of fora having related subject matter and the second response, "(c) posting the answer" further comprising posting to one of (i) the source forum from which the question derived, (ii) one of the plurality of fora other than the source forum, (iii) a plurality of fora including the source forum, (iv) a plurality of fora excluding the source forum and (v) all of the fora.

181.   (New) The method of claim 181 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

182.   (New) The method of claim 181 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

183.   (New) The method of claim 182 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

184.   (New) The method of claim 180 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

185. (New) The method of claim 176 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

186. (New) The method of claim 176 wherein at least two of the open questions are further routed to the expert from at least two different fora.

187. (New) The method of claim 186 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

188. (New) The method of claim 187 wherein at least two of the open questions are further routed to the expert from at least two different fora.

189. (New) The method of claim 176 wherein the first response and the second response occur at substantially the same time.

190. (New) The method of claim 176 wherein posting a supplemental answer to the question further comprises posting the supplemental answer to the forum.

191. (New) The method of claim 176 wherein the expert responding to the question further comprises providing a third response, the third response being adding an attachment to the answer.

192. (New) The method of claim 176 further comprising another of the experts to whom the question was referred responding to the question by providing the first response and the second response.

193. (New) The method of claim 192 wherein the answer is published to at least one web page accessible to the at least one user after one of the first response and the second response.

194. (New) A method, executed by a server, for providing answers from at least one expert to at least two questions posed by a plurality of users, the users communicating with the server via at least two client interfaces, each of the client interfaces identified to the users as a forum on a predetermined subject matter, whereby a user may choose to visit a forum, and each forum presenting the expert as an expert in the subject matter of the forum, the expert being presented simultaneously in at least two of the fora, the method comprising:

receiving at the server at least one user-submitted question via each of the at least two fora in which the expert serves, whereby the expert receives at least two questions;

routing the at least two questions to the expert based on a routing request for each question from one of (a) the user who submitted the question and (b) another expert;

presenting the at least two questions to the expert via a personal expert interface, wherein the personal expert interface includes the at least two questions as part of a set of a plurality of open questions being grouped and identified as open questions for the expert to answer and being routed to the expert based on a request from (a) one of the users and (b) one of the experts;

receiving a command via the personal expert interface from the expert in response to each of the at least two questions individually, wherein the command comprises responding to the question, whereby the expert provides at least two commands; and

executing each of the at least two commands from the expert automatically.

195. (New) The method of claim 194 wherein said routing component is further configured to include a source field associated with each of the at least two questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

196. (New) The method of claim 194 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

197. (New) The method of claim 195 wherein the displayed mechanism is the question's forum of origin.

198. (New) The method of claim 195 wherein the displayed mechanism is that the question was referred by another expert.

199. (New) The method of claim 196 wherein the displayed mechanism is the question's forum of origin.

200. (New) The method of claim 196 wherein the displayed mechanism is that the question was referred by another expert.

201 (New) The method of claim 194 wherein the command further comprises posting an answer to each question selectively in at least one of the plurality of fora.

202 (New) The method of claim 201 wherein the command further comprises posting the answer to each question to one of (i) the source forum from which the question derived, (ii) one of the plurality of fora other than the source forum, (iii) a plurality of fora including the source forum, (iv) a plurality of fora excluding the source forum and (v) all of the fora.

203. (New) The method of claim 202 wherein when the answer is posted to a plurality of fora, the posting occurs in at least two fora at substantially the same time.

204. (New) The method of claim 202 wherein when the answer is posted to a plurality of fora, the posting occurs in each of the fora at substantially the same time.

205. (New) The method of claim 194 wherein at least one of the fora presents a plurality of experts as a panel and the expert being one of the panel of experts, the method

further comprising each of the open questions being routed to the expert based on one of a plurality of mechanisms of (a) one of the users posting the question via the forum that includes the panel and selecting the expert to whom to route the question (b) one of the users posting the question via the forum that includes the panel and selecting the panel of experts to whom to route the question (c) one of the experts receiving the question on the personal expert interface and routing the question to another one of the experts for peer review.

206.   (New) The method of claim 205 wherein said routing component is further configured to include a source field associated with the question in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

207.   (New) The method of claim 206 wherein said routing component is further configured to include a source field associated with each of the open questions in order to display the mechanism by which the question is routed to the expert, the source field comprising an indication of the mechanism.

208.   (New) The method of claim 205 wherein at least two of the open questions are further routed to the expert from at least two different fora.